



experience
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October 3, 2005

Ontario Regional Health Centres - Service



SES/Osprey Media Poll

Methodology

Between September 15th and 19th, 2005, SES Research conducted a random telephone survey of 504 Ontarians 18 years and older.

The aggregate survey results are accurate $\pm 4.4\%$, 19 times out of 20. Margins of accuracy are wider for subgroup samples. Readers should note that the data was weighted for gender and age to match the 2001 Canadian census results for Ontario. Results should be considered representative of the Ontario population. Results may not add up to 100% due to rounding.

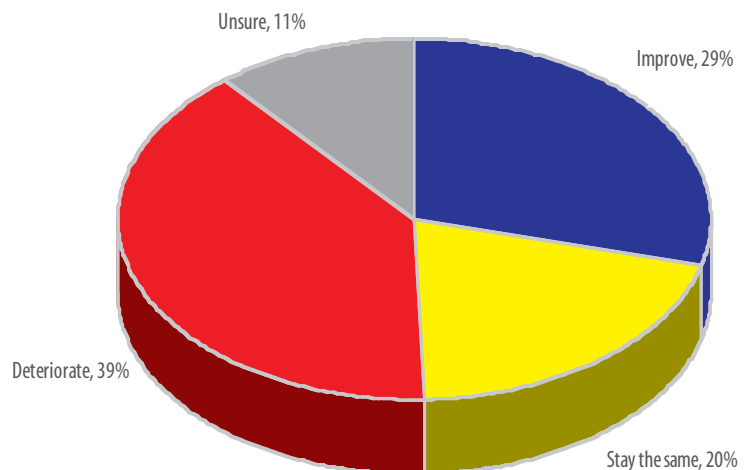
The initiative was part of the SES Ontario Omnibus Survey and was registered with the Marketing Research and Intelligence Association of which SES is a member.

About SES

Established in 1987, SES Canada Research Inc. is a full service public opinion research and management consulting firm. SES is regularly called upon by corporate, government and para-public clients in Canada and the United States to conduct research and provide strategic advice.

For more information on our full range of services please our contact: Mr. Nikita Nanos at (613)234-4666 or nnanos@sesresearch.com.

Question: The Government of Ontario is reorganizing healthcare to centralize services in a number of regions across the province. For example, cataract services or hip and knee replacements would be centralized in a number of regional centres across the province instead of in local hospitals. Do you believe that the quality of healthcare services will improve, stay the same or deteriorate as a result of this approach?



	Improve	Stay the same	Deteriorate	Unsure
Group (Margin of Accuracy)	%	%	%	%
Ontario ($\pm 4.4\%$)	29	20	39	11
Men ($\pm 6.4\%$)	33	20	36	11
Women ($\pm 6.2\%$)	26	21	42	11
18 to 29 ($\pm 10.0\%$)	26	27	38	9
30 to 39 ($\pm 9.7\%$)	29	23	42	7
40 to 49 ($\pm 9.7\%$)	31	16	42	11
50 to 59 ($\pm 11.3\%$)	31	14	41	14
60 and over ($\pm 9.4\%$)	30	21	34	15



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Ontario Regional Health Centres - Costs



SES/Osprey Media Poll

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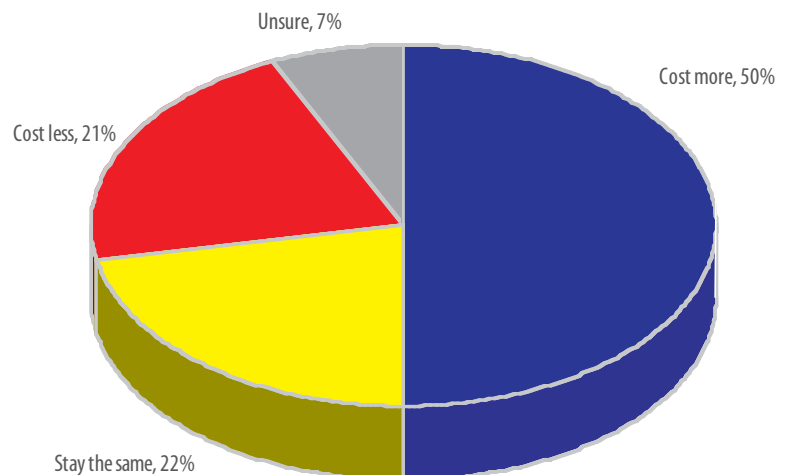
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Question: Do you believe that this approach will increase healthcare costs, keep costs the same or decrease healthcare costs?



	Cost more	Stay the same	Cost less	Unsure
Group (Margin of Accuracy)	%	%	%	%
Ontario ($\pm 4.4\%$)	50	22	21	7
Men ($\pm 6.4\%$)	48	20	25	7
Women ($\pm 6.2\%$)	52	24	18	7
18 to 29 ($\pm 10.0\%$)	51	29	17	4
30 to 39 ($\pm 9.7\%$)	51	17	28	5
40 to 49 ($\pm 9.7\%$)	47	20	28	5
50 to 59 ($\pm 11.3\%$)	57	24	14	5
60 and over ($\pm 9.4\%$)	46	20	18	16