



Dear Decision-maker,

For over a decade, SES has provided strategic research, executive counsel and innovative solutions to Canada's leading decision-makers. As part of a process of tracking public opinion and business trends, the firm launched *The SES Web Entrepreneurship Survey* in early 1999.

Having timely and accurate data on emerging on-line business trends is critical to corporate and government decision-makers involved in the Internet. Conducted annually by telephone, *The Web Entrepreneurship Survey* identifies opportunities as well as assists subscribers in understanding the perceptions of small businesses as they relate to commercialization of the Internet.

With a final sample target of 1,000 businesses, *The SES Web Entrepreneurship Survey* is among Canada's most significant research benchmarks on small businesses and the Internet. The margin of accuracy of the survey is $\pm 3.1\%$, 19 times out of 20. Validation of the profile of respondents and of small businesses across Canada, indicate that the results are a fair representation of opinion for the target group.

If you have any questions about your data table, please do not hesitate to contact me directly.

A handwritten signature in blue ink, reading 'Nanos', is positioned above the printed name.

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TABLE 8 INTERNET AND NEW BUSINESS OPPORTUNITIES

Now I'm going to read you some brief statements about the Internet and your business and I'd like you to tell me whether you strongly agree, agree, disagree or strongly disagree.

Statement: The Internet opens new business opportunities for us.

	Strongly agree %	Agree %	Disagree %	Strongly disagree %	Unsure %
All Respondents	21	51	21	3	4
Region					
West	11	58	22	2	6
Ontario	9	60	28	0	3
Quebec	44	37	10	7	2
Atlantic	18	44	32	2	4
Internet Use					
User	28	53	14	2	2
Non-user	10	48	31	4	7
Number of Employees					
4 or less	12	51	28	4	5
5 to 9	22	52	19	2	4
10 to 24	25	52	17	2	3
25 to 49	33	48	15	3	1
Years in Business					
Less than 1 year	19	48	33	0	0
1 to 4 years	21	48	25	3	3
5 to 9 years	19	56	18	4	3
10 years or more	22	51	20	3	4
Respondent Age					
18 to 29	23	55	13	6	3
30 to 39	24	50	20	3	2
40 to 49	22	49	23	1	4
50 to 59	14	54	24	2	6
60 plus	0	48	39	7	7
Respondent Gender					
Female	21	50	22	3	4
Male	21	53	20	3	3